



Buckeye  
Partners L.P.

PIPELINE LOGISTICS



## ERP-One delivers JD Edwards comprehensive security redesign using Q Software.

### Challenges

1. The existing security model in JD Edwards was not meeting business needs.
2. Needed improvements included:
  - improved audit capabilities
  - better tools for managing security
  - Segregation of Duties functionality.

### Solution

1. Software implemented: Q Software Full Suite - Security Management, Segregation of Duties, Access Review.
2. Services performed: convert existing security model, clean-up, redesign as needed.
3. Implemented best-practice Segregation of Duties model, adjusting for client specifics.
4. Documented and trained staff on Q Soft and JDE Security best practices while key partners in integrating into support processes.
5. A successful partnership between ERP-One and Buckeye leveraging each unique experience, skills and strengths, resulting in technology implemented with aligned business processes.

### Results

1. The existing model was far more complex than anticipated. As such, the re-work effort was also greater.
2. The final product was successful:
  - Very little business disruption to end users and the security model is now sustainable
  - The related Audit Management, Access Review, and User Provisioning processes that the security redesign project enabled are now much more user friendly and provide much better information
  - Ability to provide better security related information and more efficient processes.

### Technologies

